

Subject: Appeal for Compensation for Water Damage Repairs

Dear Board Members,

Thank you for taking the time to consider our appeal. We would like to reiterate the reasons why we believe our claim is valid.

On July 9th, 2024, Tahoe Paradise Park received notice of a water shutdown. That evening, at approximately 6 PM, we inspected the site to understand why the water had not been restored. During our visit, we observed a heated debate among the workers, who were working overtime. The water was eventually restored between 8 PM and 9 PM.

The following morning, on July 10th, a bubbling leak was discovered above our main connection. Witnesses to this incident include Joe Cardinale, Zane Graham (Chairman of the Board of Paradise Park), and Judy Clot (Board Director).

According to data from your own STPUD leak tracking, starting on July 10th, the day after the water was restored, we experienced a leak of 165 gallons per hour. I spoke with Matthew Mendoza, who informed me that the team involved in the project at the corner of Bakersfield and E San Bernardino had been terminated.

The damage was repaired by “All Plumbing” at a cost of \$3,584.05. Their notes indicate that the damage was likely caused by high water pressure when the main was turned back on.

We understand the policy of 3.1.2 of the District Administrative Code, but such a code does not prevent mistakes from happening, especially in an environment where they were running overtime and where personal were let go. We believe the evidence clearly indicates that the damage was caused by the water being turned back on on July 9th.

As a small community park funded by the community, we have a limited budget to address such damages. We kindly request compensation for the repair costs.

Thank you for your consideration.

Sincerely,

Zane Graham

Board Chairman of board of directors of Tahoe Paradise Park.

530-416-1901