



**News Release**

South Tahoe Public Utility District  
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**Boil Water Advisory for North Upper Truckee and Chiapa Neighborhood**

South Lake Tahoe, CA (November 17, 2020) – A boil water alert has been issued for the North Upper Truckee neighborhood for all streets off North Upper Truckee between Highway 50 and Zuni Drive, and the Chiapa neighborhood. The boil water advisory is issued out of an abundance of caution and is expected to be resolved by Thursday evening or Friday morning.

Impacted households should only use tap water that has been boiled vigorously for three minutes or bottled water for drinking and cooking purposes as a safety precaution to avoid stomach or intestinal illness. Tap water may still be used for bathing, hand washing, and laundry.

After a routine water tank cleaning last Friday, the tank was refilled and chlorinated. The chlorine residual was lower than required for tank disinfection and the water tank was isolated from the system over the weekend. A faulty isolation valve that did not completely close allowed approximately 100,000 gallons of water to drain into the distribution system over the weekend. South Tahoe Public Utility District is testing the water throughout the impacted area and will notify customers once the boil water advisory has been lifted.

Contact South Tahoe Public Utility District at 530-544-6474 or visit [www.stpud.us](http://www.stpud.us) for more information.

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# IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Este aviso contiene informacion muy importante sobre su agua potable. Para una copia en español, favor de llamar al sistema de agua 530-544-6474

## South Tahoe Public Utility District

11/17/200

# BOIL WATER NOTICE

## Boil Your Water Before Drinking or Food Preparation to Avoid Illness

Due to the recent issue with water not being properly disinfected after a routine water tank inspection, which occurred on 11/15/2020, the State Water Resources Control Board, Division of Drinking Water and the South Tahoe Public Utility District are advising residents of South Lake Tahoe in the North Upper Truckee Neighborhood to only use boiled tap water or bottled water for drinking and cooking purposes as a safety precaution to avoid stomach or intestinal illness. Hand washing and bathing are permitted, with extra precaution taken to not swallow any water. The affected area includes all streets off North Upper Truckee between Highway 50 and Zuni Drive, and the Chiapa neighborhood

We will inform you when tests show that water is safe to drink and you no longer need to boil your water. We anticipate resolving the problem by Thursday (11/19/20) or Friday (11/20/20).

If you have questions about other uses of tap water, such as bathing and dish washing, please call your water system or read this guidance:

[www.cdc.gov/healthywater/emergency/drinking/drinking-water-advisories/boil-water-advisory.html](http://www.cdc.gov/healthywater/emergency/drinking/drinking-water-advisories/boil-water-advisory.html)

### Do not drink the water without boiling it first



- Boil all water for three (3) minutes (rolling boil).
- Let water cool before drinking.
- Use boiled or bottled water for drinking, brushing teeth, and food preparation until further notice.
- Boiling water kills bacteria and other organisms in the water.

If you are unable to boil your water:

### Household unscented liquid bleach



- For clear water, use 8 drops (1/8 tspn.) of bleach for 1 gallon of water. For cloudy water, filter through a clean cloth and use 16 drops (1/4 tspn.) of bleach for 1 gallon of water.
- Mix well. Allow to stand for 30 minutes before using.
- Water may taste or smell like chlorine. This means disinfection has occurred.

### Water disinfection tablets



- Please follow the manufacturer's instructions.

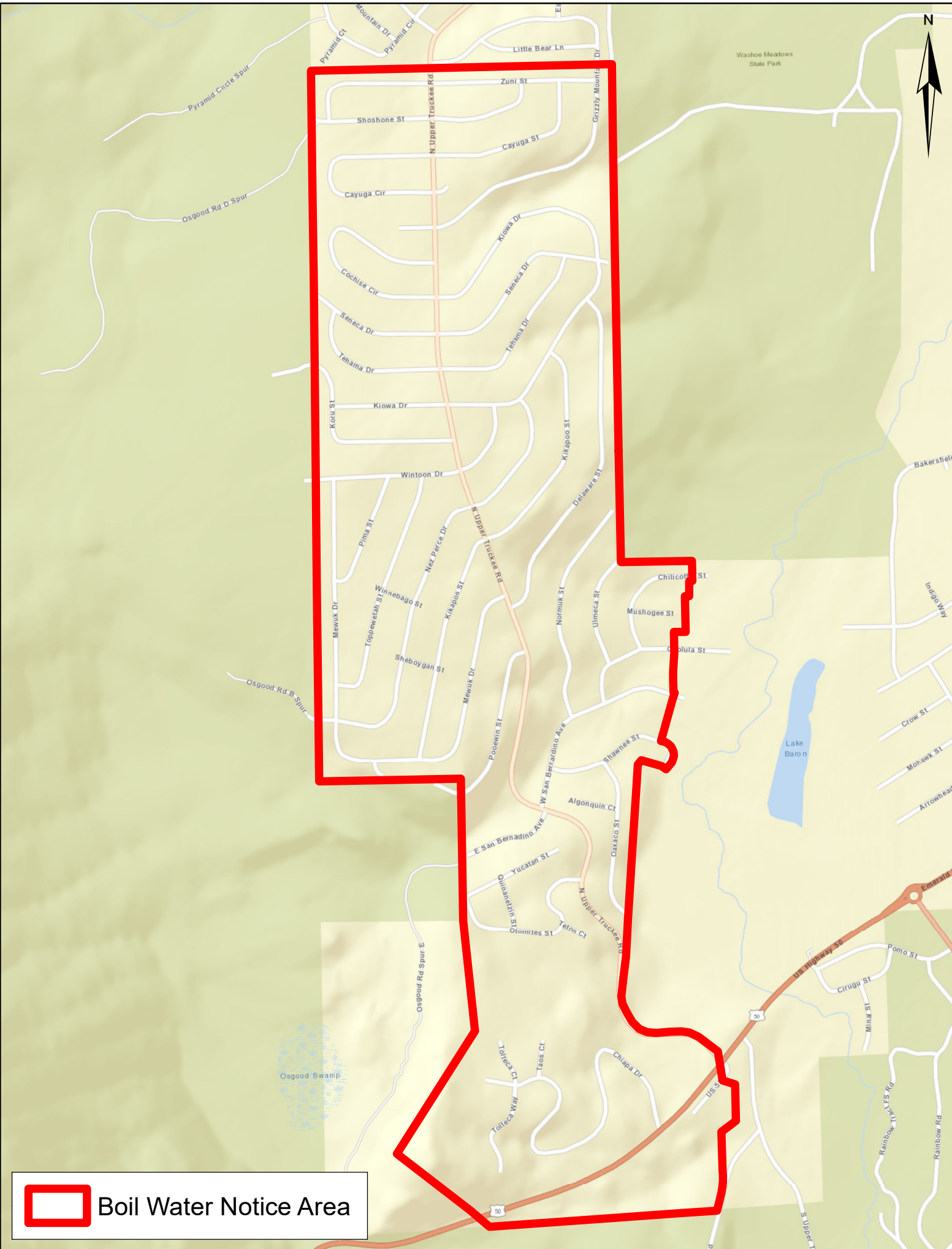
If you are concerned about your health or the health of a family member, contact your health care provider.

**For more information, call:**

**South Tahoe Public Utility District contact: 530-544-6474**

**Chris Stanley, Manager of Field Operations**

Please share or post this information with others who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.



Boil Water Notice Area