

# Monthly Billing Coming: 2023



- ✓ Get your bills in a timely manner. Go paperless.
- ✓ Avoid late fees. Sign-up for auto-pay.



To sign up for paperless billing or automatic payments, visit [stpud.us/customers/billpay/](https://stpud.us/customers/billpay/)

# MANAGE YOUR ACCOUNT



## AUTO PAY

Set it, forget it, and never miss a payment. Sign up at [stpud.us](http://stpud.us)



## PAY ONLINE

Pay by credit card with no additional fee at [stpud.us](http://stpud.us)



## PAY IN PERSON

1275 Meadow Crest Drive  
South Lake Tahoe, CA 96150



## PAY BY MAIL

Pay by money order or check  
(write acct number on check)  
1275 Meadow Crest Drive  
South Lake Tahoe, CA 96150



## PAPERLESS BILLING

Safe, secure and free. Sign up at [stpud.us](http://stpud.us)



## LEAK ALERTS

View your water use and sign up for leak alerts at [mywater.stpud.us](http://mywater.stpud.us)



## LATE FEES

10% late fee will be charged. Additional charges for returned payments and older balances.



## SERVICE CALL

No charge during regular business hours.  
After hours charge: \$190. Holiday charge: \$240.

# HOW TO READ YOUR BILL



## WATER BILL = BASE RATE + CONSUMPTION

The base rate is determined by meter size.  
Consumption is how much water you used.



## SEWER BILL = NUMBER OF SEWER UNITS

For single family customers, a sewer unit is based on number of bedrooms, bathrooms, and kitchens.

## CONSUMPTION RATES PER 100 CUBIC FEET (CCF)

<b>\$1.72</b> Single Family Tier 1 (1-45 CCF)	<b>\$1.71</b> Multi Family
<b>\$2.62</b> Single Family Tier 2 (Above 45 CCF)	<b>\$1.77</b> Commercial



## HOW WILL WE REACH YOU IN AN EMERGENCY?

**Burst Water Pipe • Boil Water Alert  
Sewer Spill • Fire**

**Update Your Emergency  
Contact Info Today**

➤ **ONLINE FORM:** [mywater.stpud.us/update](http://mywater.stpud.us/update)

👤 **LOGIN TO YOUR ACCOUNT:** [mywater.stpud.us](http://mywater.stpud.us)

✉ **EMAIL US:** [cs@stpud.us](mailto:cs@stpud.us)

☎ **CALL US:** (530) 544-6474